



Ray Chapman Motors

Authorised Volvo Cars
Dealer & Service Centre

COMMISSION DISCLOSURE

Reliance Garage (Ryedale) Limited t/a Ray Chapman Motors (Malton) and Ray Chapman Motors (York) is an appointed representative of ITC Compliance Limited which is authorised and regulated by the Financial Conduct Authority (their registration number is 313486).

Permitted activities include advising on and arranging general insurance contracts as an intermediary and acting as a credit broker not a lender.

We can introduce you to a limited number of finance providers and may receive a payment(s) or other benefits from finance providers for the introduction. These payments will not affect what you pay. All finance applications are subject to status, terms and conditions apply, UK residents only, 18's or over, Guarantees may be required.

Who are we & how are we regulated?

Companies House - Our registered company is Reliance Garage (Ryedale) Limited, we are registered at Medina House, 2 Station Avenue, Bridlington, East Riding Of Yorkshire, YO16 4LZ Please visit companies house online (compaineshouse.gov.uk) for details of our registration using the reference 1313672.

Trading Style – Ray Chapman Motors is a trading style of Reliance Garages Ltd. We will refer to the company as Ray Chapman Motors on this page.

Regulation - Our firm is authorised and regulated by the Financial Conduct Authority. Our Financial Conduct Authority reference is 529841 and can be checked here <https://register.fca.org.uk/s/>
Alternatively you can contact the FCA via telephone on 0800 111 6768.

Trade Body - We are members of the BVRLA (British Vehicle Rental & Leasing Agency). You can check this on the BVRLA website or specifically on the members directory here.

<https://www.bvrla.co.uk/membership/member-directory.html>

Our Remuneration

We may receive a commission or other benefits from our finance provider should you decide to enter into an agreement with them as a result of our introduction. This is reflected in the monthly lease cost that you pay for your vehicle. The amount of commission received may vary depending on the terms of the funding. If you would like more information regarding the disclosure of commissions, please ask your Leasing Consultant or email wendy.chapman@raychapmanmotors.co.uk

Financial Conduct Authority

The Financial Conduct Authority expects any intermediary to disclose to the customer that a commission may be payable by the owner or creditor to the intermediary, and if the customer asks, the amount of that commission. The Financial Conduct Authority has made it clear that "commission" means any financial consideration.

If you would like Ray Chapman Motors to disclose any potential commission please make your request to our head office address on our website or by email to wendy.chapman@raychapmanmotors.co.uk or by telephone: 01653 693751

What is our complaints process?

Ray Chapman Motors Ltd take customer complaints seriously and our policy is outlined (Link to complaints procedure). Alternatively you can get in touch with us via the details on our contact page.

Ray Chapman Motors (Head Office)
Seven Street
York Road, Malton
N Yorkshire YO17 6YA
T: 01653 693751
F: 01653 697914
E: malton@raychapmanmotors.co.uk

Also at:
Great North Way
York Business Park
Nether Poppleton
York YO26 6RA
T: 01904 789789
F: 01904 789701
E: york@raychapmanmotors.co.uk

Registration No
1313672
Registered Office:
Reliance Garage (Ryedale) Ltd
Medina House
2 Station Avenue
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